

**RSU 34 - Budget Document Technology
Fleet Report FY21**



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 23 units under contract with Budget, there were 36 service calls on 12 copiers during the fiscal year. Uptime for your fleet was 99.96%, which is excellent for the size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. Budget notes their average response time from call to arrival as 3.35 hours, which is well within the requirement. Budget seems to be taking care of your fleet, though you have had quite a few service calls for equipment that is so new.

Your last upgrade was 7/1/2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/2025. The average model in your fleet was introduced about 3 years ago. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

One copier had more than 5 service calls in the reporting period. Details of those calls are at the bottom of the next page.

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	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Avg Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Alton Elementary School															
Front Office	Konica Minolta BHC360i	AA2J011010821	64304	2	8,003	3.38	4.66	99.95%	1,608	1,087	1,405	1,638	4/1/2019	2.58	Color Photocopier
Staff Lounge	Konica Minolta BH558	AA6T011011343	64305	0	0	0.00	0.00	100.00%	5,056	0	11,061	0	2/1/2017	4.75	Black Photocopier
Leonard Middle School															
Room 103	Konica Minolta BH808	A8KN012000241	64294	3	61,682	1.37	4.10	99.95%	27,739	0	22,771	0	6/1/2016	5.42	Black Photocopier
Room 107A	Konica Minolta BHC550i	AA7P011002069	64302	0	0	0.00	0.00	100.00%	7,656	1,735	3,956	1,027	2/1/2020	1.75	Color Photocopier
Old Town Elementary School															
Learning Center 1	Konica Minolta BH808	A8KN012000187	64287	2	112,141	5.62	6.34	99.93%	20,442	0	19,767	0	6/1/2016	5.42	Black Photocopier
Library	Konica Minolta BH658	AA6R011007060	62484	0	0	0.00	0.00	100.00%	9,989	0	9,418	0	5/1/2017	4.50	Black Photocopier
Room 101	Konica Minolta BHC650i	AA7N011000526	64295	7	23,519	1.84	2.93	99.97%	19,683	8,583	16,240	10,261	2/1/2020	1.75	Color Photocopier
Room 110	Konica Minolta BH458	AA6U011022231	64300	3	2,505	2.10	6.87	99.92%	2,915	0	1,372	0	8/1/2016	5.25	Black Photocopier
Room A264 Learning Center upstairs	Konica Minolta BH808	A8KN012000235	64288	3	155,996	2.35	2.99	99.97%	43,481	0	40,660	0	6/1/2016	5.42	Black Photocopier
Old Town High School															
Adult Ed Modular Office	Konica Minolta BHC360i	AA2J011010867	63481	2	30	8.69	10.13	99.88%	1,522	399	155	82	4/1/2019	2.58	Color Photocopier
Art Room	HP Color LaserJet M454dn	VNB3C23170	64297	0	0	0.00	0.00	100.00%	53	561	5	22	6/1/2019	2.42	Color Network Printer
Guidance Office	Konica Minolta BHC360i	AA2J011012785	64293	0	0	0.00	0.00	100.00%	5,854	898	2,623	799	4/1/2019	2.58	Color Photocopier
Hall of Room 404	HP LaserJet Pro M404dn	PHBB264907	64298	0	0	0.00	0.00	100.00%	1,125	0	665	0	7/1/2019	2.33	Black Network Printer
Hall of Room 508	HP LaserJet Pro M404dn	PHBB264909	64299	0	0	0.00	0.00	100.00%	1,244	0	392	0	7/1/2019	2.33	Black Network Printer
Main Office	Konica Minolta BHC550i	AA7P011000505	64301	0	0	0.00	0.00	100.00%	7,522	2,852	2,299	1,408	2/1/2020	1.75	Color Photocopier
Room 110 Teachers' Room	Konica Minolta BH808	A8KN012000149	64289	0	0	0.00	0.00	100.00%	42,056	0	12,796	0	6/1/2016	5.42	Black Photocopier
Room 217 Food Service	Konica Minolta BHC450i	AA7R011001064	64277	4	0	1.36	11.42	99.87%	3,828	99	1,975	123	9/1/2020	1.17	Color Photocopier
Room 222 Library	Konica Minolta BH808	A8KN012000112	64285	0	0	0.00	0.00	100.00%	35,070	0	6,119	0	6/1/2016	5.42	Black Photocopier
RSU 34 District Office															
IT Office	Konica Minolta BHC360i	AA7R011004046	64291	0	0	0.00	0.00	100.00%	106	120	99	27	4/1/2019	2.58	Color Photocopier
Main Office	Konica Minolta BHC550i	AA7P011000520	64286	1	4,933	1.62	2.05	99.98%	4,532	824	2,738	861	2/1/2020	1.75	Color Photocopier
Special Education	Konica Minolta BHC450i	AA7R011001988	64290	2	30,904	8.83	9.25	99.89%	5,982	1,687	6,186	1,443	9/1/2020	1.17	Color Photocopier
Viola Rand Elementary															
Main Office	Konica Minolta BHC450i	AA7R011004200	64292	3	7,387	2.00	18.80	99.78%	5,130	1,288	9,140	1,913	9/1/2020	1.17	Color Photocopier
Teachers' Room	HP LaserJet Pro MFP M428fdn	MXBPN5G2JF	64307	4	2,378	1.01	2.38	99.97%	728	0	840	0	5/1/2019	2.50	Black Laser MFP
TOTALS & AVERAGES															
				36	40,945	3.35	6.83	99.96%	11,014	1,678	7,508	1,634		3.13	