

## RSU 23 - KMBS FLEET REPORT FY21



KONICA MINOLTA



### SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet. It is noteworthy to reveal that your black volumes **dropped by 17%** from last year **but your color volume increased by 24%** over last year.

Out of 50 units under contract with KMBS, there were 46 service calls on 15 copiers and 3 printers during the fiscal year. Uptime for your fleet was 99.88%, which is excellent for the size of your fleet and number of service calls. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 2.8 hours, which is also excellent and well within the bid specifications.

Your last upgrade was 8/2/2018. All machines are under a five-year+ warranty and service contract that expires on 6/30/2024. However, the average model in your fleet was introduced 6.57 years ago. Twenty units are more than 7 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Three units have 5 or more service calls for a variety of issues. Details on those service calls can be seen on the next page.

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Equipment with 5 or more calls for the reporting period July 1, 2020 to June 30, 2021

Location	Current Equipment	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
LMS Main Office	Konica Minolta BHC458	A79M011027647	9	272,066	15,419	3.82	98%	5,256	Color Photocopier	Unit had 4 calls for jamming in various parts of the copier; 2 calls were for poor print quality with the black drum and the drum unit being replaced; 1 call was for an error code in the Image Reading Unit, requiring a reset and cleaning; and 1 call for an adjustment due to fax failing to send.
LMS Supply Room	Konica Minolta BH658E	AA6R011001647	6	311,986	25,894	2.15	100%	6,530	Black Photocopier	2 calls were for jamming where worn parts were replaced; 1 call was for poor print quality where feed rollers and a drum were replaced and 3 calls were for error codes in the Fusing unit where the technician cleaned and reset the machine.
OOB HS Mail Room	Konica Minolta BH808	A8KN011007873	7	391,845	29,647	3.33	99%	6,293	Black Photocopier	1 call was for jamming in the ADF with rollers being replaced; 2 calls were for error codes with the fusing unit replaced on 1 call and firmware updated on the 2nd; 1 call was to set up Vcare, 1 call was for noise in the fusing unit; and 2 calls were for poor print quality with the drum, actuator, and tray all being replaced.

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Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
<b>Jameson Elementary School</b>															
Kitchen Office	Konica Minolta BH3301P	A63P015001989	9499 5753	0	0	0.00	0.00	100.00%	31	0	55	0	11/1/2015	6.00	Black Network Printer
Library	Konica Minolta BH4020	A6WD011001646	9499 5717	0	0	0.00	0.00	100.00%	1,047	0	197	0	2/1/2014	7.75	Black Laser MFP
Main Office	Konica Minolta BH4000P	A63R011016090	9499 5743	0	0	0.00	0.00	100.00%	500	0	439	0	4/1/2013	8.58	Black Network Printer
Main Office	Konica Minolta BHC458	A79M011028737	9486 1403	1	0	0.00	0.99	99.96%	1,255	2,203	1,787	3,241	8/1/2016	5.25	Color Photocopier
Media Center Hall	Konica Minolta BH454E	A61E011012131	9355 6668	1	68,123	3.47	6.18	99.73%	4,814	0	4,373	0	11/1/2013	8.00	Black Photocopier
Nurse	Konica Minolta BH3301P	A63P015001979	9499 5752	0	0	0.00	0.00	100.00%	101	0	200	0	11/1/2015	6.00	Black Network Printer
Pre-K Hallway	Konica Minolta BH658E	AA6R011001685	9486 1419	1	206,436	4.42	6.08	99.74%	19,347	0	13,068	0	5/1/2017	4.50	Black Photocopier
Room 26 SPED	Konica Minolta BH4000P	A63R011016162	9499 5784	0	0	0.00	0.00	100.00%	387	0	461	0	4/1/2013	8.58	Black Network Printer
<b>Lorange Middle School</b>															
Band Room	Konica Minolta BH3301P	A63P015001975	9499 5746	0	0	0.00	0.00	100.00%	136	0	106	0	11/1/2015	6.00	Black Network Printer
Ground Floor Hall	Konica Minolta BH658E	AA6R011001646	9486 1423	1	0	1.26	2.65	99.89%	8,810	0	5,078	0	5/1/2017	4.50	Black Photocopier
Kitchen Office	Konica Minolta BH4000P	A63R011016168	9499 5751	0	0	0.00	0.00	100.00%	240	0	171	0	4/1/2013	8.58	Black Network Printer
Library	Konica Minolta BH3301P	A63P015002211	9499 5749	0	0	0.00	0.00	100.00%	60	0	575	0	11/1/2015	6.00	Black Network Printer
Library	Konica Minolta BH4000P	A63R011016086	9499 5748	0	0	0.00	0.00	100.00%	388	0	275	0	4/1/2013	8.58	Black Network Printer
Library	Konica Minolta BHC3351	A92F011009582	9486 1436	0	0	0.00	0.00	100.00%	1,011	859	1,771	625	4/1/2017	4.58	Color Laser MFP
Life Skills	Konica Minolta BH3301P	A63P015001995	9499 5744	0	0	0.00	0.00	100.00%	458	0	461	0	11/1/2015	6.00	Black Network Printer
Lower Hall	Konica Minolta BH4000P	A63R011016182	9499 5747	0	0	0.00	0.00	100.00%	725	0	201	0	4/1/2013	8.58	Black Network Printer
Main Office	Konica Minolta BHC458	A79M011027647	9486 1428	9	15,419	3.82	38.61	98.34%	5,137	1,823	2,708	2,548	8/1/2016	5.25	Color Photocopier
Nurse	Konica Minolta BH4000I	ACET011001867	N/A	1	0	0.00	0.00	100.00%	21	0	19	0	6/1/2019	2.42	Black Network Printer
Room 02	Konica Minolta BH3301P	A63P015002161	9499 5750	0	0	0.00	0.00	100.00%	376	0	148	0	11/1/2015	6.00	Black Network Printer
Room 06	Konica Minolta BH4000P	A63R011016184	9499 5782	0	0	0.00	0.00	100.00%	1,021	0	594	0	4/1/2013	8.58	Black Network Printer
Room 07B	Konica Minolta BH4000P	A63R011016175	9499 5783	0	0	0.00	0.00	100.00%	1,219	0	865	0	4/1/2013	8.58	Black Network Printer
Room 07B - 8th Grade Prep	Konica Minolta BH658E	AA6R011001579	9486 1417	0	0	0.00	0.00	100.00%	12,090	0	7,516	0	5/1/2017	4.50	Black Photocopier
Room 09L	Konica Minolta BH3301P	A63P015001965	9499 5745	0	0	0.00	0.00	100.00%	529	0	820	0	11/1/2015	6.00	Black Network Printer
Room 11	Konica Minolta BH3301P	A63P015001969	9499 5781	0	0	0.00	0.00	100.00%	198	0	135	0	11/1/2015	6.00	Black Network Printer
Supply Room	Konica Minolta BH4000P	A63R011016160	9599 5710	0	0	0.00	0.00	100.00%	1,660	0	559	0	4/1/2013	8.58	Black Network Printer
Supply Room	Konica Minolta BH658E	AA6R011001647	9486 1422	6	25,894	2.15	10.84	99.53%	10,517	0	6,530	0	5/1/2017	4.50	Black Photocopier
Teachers' Room 2nd Floor	Konica Minolta BH554E	A61D011003332	9357 2832	1	24,440	0.00	0.00	100.00%	3,752	0	901	0	10/1/2013	8.08	Black Photocopier
<b>OOB High School</b>															
Adult Ed	Konica Minolta BHC458	A79M011027425	9486 4147	2	0	1.86	7.70	99.60%	695	133	729	172	8/1/2016	5.25	Color Photocopier
Adult Ed	Konica Minolta BH4000P	A63R011016159	9499 5715	0	0	0.00	0.00	100.00%	536	0	166	0	4/1/2013	8.58	Black Network Printer
Art Room	Konica Minolta BHC3351	A92F011010014	9486 4053	1	0	0.00	0.00	100.00%	76	128	22	57	4/1/2017	4.58	Color Laser MFP
Guidance Office	Konica Minolta BHC3351	A92F011009579	9486 4054	2	10,692	0.70	2.16	99.91%	875	481	524	467	4/1/2017	4.58	Color Laser MFP
Library	Konica Minolta BH454E	A61E011012169	9355 6627	3	12,643	1.13	2.53	99.89%	1,452	0	1,686	0	11/1/2013	8.00	Black Photocopier
Library Airprint	Konica Minolta BH4000P	A63R011016180	9499 5804	0	0	0.00	0.00	100.00%	431	0	428	0	4/1/2013	8.58	Black Network Printer
Mail Room	Konica Minolta BH808	A8KN011007873	9486 1421	7	29,647	3.33	25.40	98.91%	13,386	0	6,293	0	6/1/2016	5.42	Black Photocopier
Main Office	Konica Minolta BHC558	A79K011016270	9486 1427	4	44,786	1.82	11.06	99.52%	4,078	1,542	1,881	1,564	2/1/2017	4.75	Color Photocopier
Nurse	Konica Minolta BH4000I	ACET011001877	N/A	1	0	0.00	0.00	100.00%	21	0	75	0	6/1/2019	2.42	Black Network Printer
Room 102 ISS	Konica Minolta BH4000P	A63R011016141	9499 5712	0	0	0.00	0.00	100.00%	2,943	0	1,943	0	4/1/2013	8.58	Black Network Printer
Room 106 SPED	Konica Minolta BH4000P	A63R011016185	9499 5711	0	0	0.00	0.00	100.00%	844	0	400	0	4/1/2013	8.58	Black Network Printer
Room 203	Konica Minolta BH4000P	A63R011016187	9499 5786	1	3,786	0.00	0.00	100.00%	294	0	55	0	4/1/2013	8.58	Black Network Printer
Room 205	Konica Minolta BH4000P	A63R011016179	9499 5785	0	0	0.00	0.00	100.00%	314	0	326	0	4/1/2013	8.58	Black Network Printer
Teachers' Room 2nd Floor	Konica Minolta BH658E	AA6R011001652	9486 1418	2	0	4.71	12.15	99.48%	22,310	0	9,905	0	5/1/2017	4.50	Black Photocopier
Vice Principal	Konica Minolta BH4020	A6WD011008284	9499 5860	0	0	0.00	0.00	100.00%	182	0	179	0	2/1/2014	7.75	Black Laser MFP

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<b>OOB Superintendent's Bldg</b>															
Admin Office	Konica Minolta BH4020	A6WD011008018	9499 5713	0	0	0.00	0.00	100.00%	869	0	656	0	2/1/2014	7.75	Black Laser MFP
Business Manager	Konica Minolta BH4422	AAFM011002080	N/A	2	223	4.89	6.04	99.57%	21	0	185	0	8/1/2018	3.25	Black Laser MFP
C. Potenza's Office	Konica Minolta BH4020	A6WD011008022	9486 5664	0	0	0.00	0.00	100.00%	810	0	356	0	2/1/2014	7.75	Black Laser MFP
Cindy's Office	HP Laser Jet M602	CNDCG6304C	9499 5859	0	0	0.00	0.00	100.00%	1,269	0	110	0	11/1/2011	10.00	Black Network Printer
Helene Steven's Office	Konica Minolta BHC308	A7PY017010648	94864368	0	0	0.00	0.00	100.00%	2,107	380	1,870	536	6/1/2016	5.42	Color Photocopier
<b>Pathway Alternative Ed</b>															
Modular	Konica Minolta BH454E	A61E011012469	9356 3887	0	0	0.00	0.00	100.00%	1,537	0	392	0	11/1/2013	8.00	Black Photocopier
Modular	Konica Minolta BH3301P	A63P015002217	9499 5803	0	0	0.00	0.00	100.00%	92	0	2	0	11/1/2015	6.00	Black Network Printer
<b>RSU 23 TIDES</b>															
Modular Office 2	Konica Minolta BHC308	A7PY017005262	9486 1425	0	0	0.00	0.00	100.00%	1,342	241	332	259	6/1/2016	5.42	Color Photocopier
<b>TOTALS &amp; AVERAGES</b>				<b>46</b>	<b>40,190</b>	<b>2.80</b>	<b>132.38</b>	<b>99.88%</b>	<b>2,646</b>	<b>866</b>	<b>1,571</b>	<b>1,052</b>		<b>6.57</b>	