

**NHSAU 85 - KMBS  
FLEET REPORT FY21**



**KONICA MINOLTA**



## **SPC SUMMARY**

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 40 units under contract with KMBS, there were 18 service calls on 6 copiers and 2 printers during the fiscal year. Uptime for your fleet was 99.88%, which is pretty good for the size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 3.31 hours, which is well within the contract average requirement.

Your last upgrade was 7/1/2018. All machines are under a five-year+ warranty and service contract that expires on 6/30/2023. However, the average model in your fleet was introduced 8.14 years ago. Thirty-one units are more than 7 years from date of intro, with four being over 10. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Only one unit had more than 5 service calls during the fiscal year. Details on those service calls can be seen on the next page.

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Equipment with 5 or more calls for the reporting period July 1, 2020 to June 30, 2021

Location	Equipment	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
Sunapee Middle/High Copy Room	Konica Minolta BHC759	A8JE011001929	6	757,872	36,688	5.15	99%	16,894	Color Photocopier	Two service calls were for the PM indicator light; 1 call was for jamming where rollers were replaced, two calls were for poor image quality where imaging units were replaced and a full PM done; one call was for an unknown reason.

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Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
<b>Sunapee Bus Garage</b>															
Office	Konica Minolta BH3300P	A63P011000900	8802 1561	0	0	0.00	0.00	100.00%	123	0	0	0	4/1/2013	8.50	Black Network Printer
<b>Sunapee District Office</b>															
1st Floor Work Room	HP LaserJet 4250	CNRXX39605	9449 5641	0	0	0.00	0.00	100.00%	719	0	652	0	1/1/2004	17.75	Black Network Printer
Finance Office	HP LaserJet 4250	CNRXS62048	9499 5642	0	0	0.00	0.00	100.00%	1,011	0	901	0	1/1/2004	17.75	Black Network Printer
Office	Konica Minolta BHC558	A79K011016198	9486 1289	2	22,429	0.00	0.00	100.00%	0	1,089	3,627	1,225	2/1/2017	4.67	Color Photocopier
Special Ed	Konica Minolta BH4000P	A63R011004713	8802 4364	0	0	0.00	0.00	100.00%	2,040	0	1,575	0	4/1/2013	8.50	Black Network Printer
<b>Sunapee Elementary School</b>															
1st Floor	Konica Minolta BH958	A796011001526	9486 1291	0	0	0.00	0.00	100.00%	12,945	0	11,100	0	6/1/2016	5.33	Black Photocopier
1st Floor	Konica Minolta BH958	A796011001526	9486 1291	0	0	0.00	0.00	100.00%	12,945	0	11,100	0	6/1/2016	5.33	Black Photocopier
2nd Floor	Konica Minolta BHC759	A8JE011001193	9486 1290	1	82,338	4.31	6.81	99.70%	13,498	4,412	9,107	4,448	5/1/2017	4.42	Color Photocopier
3rd Floor Hallway	Konica Minolta BH3300P	A63P011000677	8802 1573	0	0	0.00	0.00	100.00%	429	0	343	0	4/1/2013	8.50	Black Network Printer
3rd Floor Hallway	HP LaserJet M401DW	PHGGD00371	9499 5572	0	0	0.00	0.00	100.00%	0	0	0	0	1/1/2013	8.75	Black Network Printer
Conference Room	Konica Minolta BH3300P	A63P011000667	8802 1568	0	0	0.00	0.00	100.00%	72	0	24	0	4/1/2013	8.50	Black Network Printer
Literacy Lab	Konica Minolta BH3300P	A63P011000882	8802 1566	0	0	0.00	0.00	100.00%	729	0	1,352	0	4/1/2013	8.50	Black Network Printer
Main Office	Konica Minolta BH3300P	A63P011000781	8802 4357	0	0	0.00	0.00	100.00%	238	0	303	0	4/1/2013	8.50	Black Network Printer
Main Office	Konica Minolta MC3730DN	A0VD017300211	8802 1553	1	7,949	0.00	0.00	100.00%	132	131	110	249	11/1/2010	10.92	Color Network Printer
Music Room	Konica Minolta BH3300P	A63P011000927	8802 1559	0	0	0.00	0.00	100.00%	181	0	127	0	4/1/2013	8.50	Black Network Printer
Sherburn Gym	Konica Minolta BH3300P	A63P011000910	8802 1555	0	0	0.00	0.00	100.00%	0	0	19	0	4/1/2013	8.50	Black Network Printer
<b>Sunapee Middle/High School</b>															
Conference Room	Konica Minolta BH3300P	A63P011000944	8802 1563	0	0	0.00	0.00	100.00%	47	0	18	0	4/1/2013	8.50	Black Network Printer
Copy Room	Konica Minolta BH4000P	A63R011004681	8802 1532	0	0	0.00	0.00	100.00%	2,880	0	1,227	0	4/1/2013	8.50	Black Network Printer
Copy Room	Konica Minolta BHC759	A8JE011001929	N/A	6	36,688	5.15	17.61	99.23%	20,037	6,208	10,870	6,024	5/1/2017	4.42	Color Photocopier
Hall of Room M-4	Konica Minolta BH3300P	A63P011000902	8802 1564	0	0	0.00	0.00	100.00%	801	0	942	0	4/1/2013	8.50	Black Network Printer
Kitchen Office	Konica Minolta BH3300P	A63P011000695	8802 1569	0	0	0.00	0.00	100.00%	228	0	482	0	4/1/2013	8.50	Black Network Printer
Library	Konica Minolta BH3300P	A63P011000670	8802 4326	0	0	0.00	0.00	100.00%	0	0	130	0	4/1/2013	8.50	Black Network Printer
Main Office	HP LaserJet M608	CNCK7D26K	9355 5731	0	0	0.00	0.00	100.00%	1,782	0	1,440	0	5/1/2017	4.42	Black Network Printer
Media Center	Konica Minolta BH3300P	A63P011000681	8802 4358	0	0	0.00	0.00	100.00%	105	0	0	0	4/1/2013	8.50	Black Network Printer
Net Closet	Konica Minolta BH3300P	A63P011000679	8802 1572	0	0	0.00	0.00	100.00%	49	0	51	0	4/1/2013	8.50	Black Network Printer
NS/Closet	Konica Minolta BH4000P	A63R011004725	8802 4402	0	0	0.00	0.00	100.00%	1,050	0	958	0	4/1/2013	8.50	Black Network Printer
Room C1 Lab	Konica Minolta BH3300P	A63P011000779	8802 4386	2	17,080	1.08	3.41	99.85%	255	0	742	0	4/1/2013	8.50	Black Network Printer
Room C-3 HSRR	Konica Minolta BH3300P	A63P011000907	8802 1560	0	0	0.00	0.00	100.00%	947	0	810	0	4/1/2013	8.50	Black Network Printer
Room M1	Konica Minolta BH3300P	A63P011000913	8802 1551	0	0	0.00	0.00	100.00%	3	0	0	0	4/1/2013	8.50	Black Network Printer
Room M2	Konica Minolta BH3300P	A63P011000943	8802 1556	0	0	0.00	0.00	100.00%	594	0	386	0	4/1/2013	8.50	Black Network Printer
Room M3	HP LaserJet M401DW	PHGGC04812	9499 5573	0	0	0.00	0.00	100.00%	0	0	20	0	1/1/2013	8.75	Black Network Printer
Storage	Konica Minolta BH4000P	A63R011004639	8802 1562	0	0	0.00	0.00	100.00%	0	0	0	0	4/1/2013	8.50	Black Network Printer
Storage	Konica Minolta BH4000P	A63R011004715	8802 1580	0	0	0.00	0.00	100.00%	0	0	0	0	4/1/2013	8.50	Black Network Printer
Storage	Konica Minolta BH4000P	A63R011004718	8802 1577	0	0	0.00	0.00	100.00%	0	0	0	0	4/1/2013	8.50	Black Network Printer
Storage	HP LaserJet M608	CNCK7D26J	9355 5732	0	0	0.00	0.00	100.00%	0	0	0	0	5/1/2017	4.42	Black Network Printer
Storage	Konica Minolta MC3730DN	A0VD017300304	8802 4363	0	0	0.00	0.00	100.00%	0	0	0	0	11/1/2010	10.92	Color Network Printer
Teachers' Room	Konica Minolta BH958	A796011001524	431308	1	308,848	3.04	5.11	97.29%	0	28,550	0	0	6/1/2016	5.33	Black Photocopier
Teachers' Room	Konica Minolta BH958	A796011001524	9483 6915	2	86,732	3.03	7.38	99.65%	35,942	0	28,550	0	6/1/2016	5.33	Black Photocopier
Tech Director	Konica Minolta BH3300P	A63P011000791	8802 4387	0	0	0.00	0.00	100.00%	61	0	128	0	4/1/2013	8.50	Black Network Printer
Transportation Office	Konica Minolta BH4422	AAFMD011001934	N/A	3	0	3.28	6.72	99.65%	21	0	169	0	8/1/2018	3.17	Black Laser MFP
<b>TOTALS &amp; AVERAGES</b>				<b>18</b>	<b>92,353</b>	<b>3.31</b>	<b>47.04</b>	<b>99.88%</b>	<b>3,923</b>	<b>8,078</b>	<b>2,909</b>	<b>2,987</b>		<b>8.14</b>	