

NHSAU 83 - KMBS FLEET REPORT FY21



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 16 units under contract with KMBS, there were 17 service calls on 9 copiers and printers during the fiscal year. Uptime for your fleet was 99.75%, which is fair for the size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 5.78 hours, which is poor.

Your last upgrade was 11/1/2017. All machines are under a five-year+ warranty and service contract that expires on 6/30/2023. However, the average model in your fleet was introduced 6.78 years ago. Eight units are more than 7 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

No units had more than 3 service calls during the fiscal year, which indicates KMBS is doing well in caring for your fleet.

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Ellis Elementary School															
Main Office	Konica Minolta BH4700P	A63N011021721	9467 2057	0	0	0.00	0.00	100.00%	829	0	144	0	4/1/2013	8.50	Black Network Printer
Main Office	Konica Minolta BHC558	A79K011009978	9489 1738	1	155,229	4.30	4.80	99.79%	4,301	1,150	3,435	408	2/1/2017	4.67	Color Photocopier
Room 109	Konica Minolta BH3301P	A63P015001850	9467 2060	0	0	0.00	0.00	100.00%	309	0	557	0	11/1/2015	5.92	Black Network Printer
Room 209	Konica Minolta BHC458	A79M011018437	9467 1975	1	169,968	7.40	8.80	99.61%	3,779	3,561	12,804	2,935	8/1/2016	5.17	Color Photocopier
Room 411	Konica Minolta BH4700P	A63N011021734	9489 2191	0	0	0.00	0.00	100.00%	1,229	0	272	0	4/1/2013	8.50	Black Network Printer
Room 420 Nurse	Konica Minolta BH4020	A6WD011007781	9467 2056	0	0	0.00	0.00	100.00%	278	0	280	0	2/1/2014	7.67	Black Laser MFP
Room 501	Konica Minolta BH4700P	A63N011022035	9467 2095	0	0	0.00	0.00	100.00%	330	0	413	0	4/1/2013	8.50	Black Network Printer
Room 502 Portable	Konica Minolta BH4020	A6WD011007776	9467 2054	1	22,355	0.00	0.00	100.00%	683	0	583	0	2/1/2014	7.67	Black Laser MFP
Room 503	Konica Minolta BH4700P	A63N011021738	9489 2190	1	51,675	11.20	12.10	99.47%	1,751	0	1,321	0	4/1/2013	8.50	Black Network Printer
Room 509	Konica Minolta BH4700P	A63N011021731	9467 2058	0	0	0.00	0.00	100.00%	80	0	24	0	4/1/2013	8.50	Black Network Printer
Room 602 Modular	Konica Minolta BH4020	A6WD011007780	9467 2055	0	0	0.00	0.00	100.00%	3,002	0	1,734	0	2/1/2014	7.67	Black Laser MFP
Teachers' Work Room	Konica Minolta BH808	A8KN011005382	9482 9104	1	40,607	4.60	5.60	99.75%	20,594	0	11,062	0	6/1/2016	5.33	Black Photocopier
Teachers' Work Room	Konica Minolta BH808	A8KN011005375	9482 9103	4	68,667	4.40	16.20	99.29%	28,936	0	11,194	0	6/1/2016	5.33	Black Photocopier
Fremont Town Office															
Main Office	Konica Minolta BH368	A9HJ011008801	9482 9058	2	51,471	3.79	12.08	99.47%	9,521	0	8,244	0	8/1/2015	6.17	Black Photocopier
SAU 83															
Room 415	Konica Minolta BHC658	A79J013002677	9482 9077	3	28,009	3.80	15.50	99.32%	8,252	4,611	4,907	3,742	5/1/2017	4.42	Color Photocopier
SAU Office Spare	Konica Minolta BH3301P	A63P015001701	9489 2189	2	4,506	6.78	14.89	99.35%	0	0	337	0	11/1/2015	5.92	Black Network Printer
TOTALS & AVERAGES				16	65,832	5.78	89.97	99.75%	5,592	3,107	3,582	2,362		6.78	