

**NHSAU 80 - BUDGET DOCUMENT TECHNOLOGY
FLEET REPORT FY21**



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 19 units under contract with Budget, there were 20 service calls on 11 units during the fiscal year, with no machine having more than three service calls. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. Budget did not provide an average response time.

Your last upgrade was 7/2/2017. All machines are under a five-year+ warranty and service contract that expires on 6/30/2022. However, the average model in your fleet was introduced 6.63 years ago. Eight units are more than 8 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer. Because your equipment is aging, we recommend an equipment upgrade soon.

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Response Time	Total Hrs Down	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Belmont Elementary School													
Main Office Front	Konica Minolta BHC558	A79K011007015	N-1414	4		2.77	8,524	5,569	4,437	3,697	2/1/2017	4.58	Color Photocopier
Main Office Rear	Konica Minolta BH808	A8KN011003644	N-1426	2		1.20	38,276	0	17,901	0	6/1/2016	5.25	Black Photocopier
Teachers' Room	Konica Minolta BH808	A8KN011003648	N-1427	2		1.43	28,801	0	29,645	0	6/1/2016	5.25	Black Photocopier
Belmont High School													
Guidance	Konica Minolta BH458	A9HH011004114	N-1419	0	0.00	0.00	4,547	0	2,333	0	8/1/2016	5.08	Black Photocopier
Library - Storage	Konica Minolta BH558	A9HG011002436	N-1418	0	0.00	0.00	0	0	0	0	2/1/2017	4.58	Black Photocopier
Main Office	Konica Minolta BHC558	A79K011007019	N-1413	0	0.00	0.00	7,518	1,397	4,110	1,679	2/1/2017	4.58	Color Photocopier
Media Center	Konica Minolta BH654	A5YN011000324	N-1400	3		6.30	28,555	0	8,197	0	2/1/2013	8.58	Black Photocopier
Teachers' Room	Konica Minolta BH808	A8KN011003635	N-1432	1		0.48	21,802	0	9,265	0	6/1/2016	5.25	Black Photocopier
Belmont Middle School													
Guidance	Konica Minolta BH458	A9HH011004104	N-1417	0	0.00	0.00	7,568	0	2,655	0	8/1/2016	5.08	Black Photocopier
Learning Center	Konica Minolta BH654	A5YN011000559	N-1401	0	0.00	0.00	4,789	0	2,253	0	2/1/2013	8.58	Black Photocopier
Main Office	Konica Minolta BHC654	A2X0017008482	N-1416	2		1.75	19,201	1,021	3,462	1,559	7/1/2013	8.17	Color Photocopier
Teachers' Room	Konica Minolta BH808	A8KN011003657	N-1420	0	0.00	0.00	23,275	0	12,897	0	6/1/2016	5.25	Black Photocopier
Canterbury Elementary School													
Downstairs	Konica Minolta BH454	A61E011004550	N-1422	1		0.20	4,257	0	2,136	0	7/1/2012	9.17	Black Photocopier
Library	Konica Minolta BH454	A61E011004409	N-1423	1		0.20	5,591	0	2,046	0	7/1/2012	9.17	Black Photocopier
Main Office	Konica Minolta BHC458	A79M011008604	N-1415	2		1.75	6,421	4,463	6,704	4,444	8/1/2016	5.08	Color Photocopier
Upstairs Learning Center	Konica Minolta BH654	A5YN011000808	N-1402	1		0.70	3,550	0	3,584	0	2/1/2013	8.58	Black Photocopier
SAU 80 District Office													
Business Office	Konica Minolta BH808	A8KN011003662	N-1506	0	0.00	0.00	8,544	0	3,097	0	6/1/2016	5.25	Black Photocopier
Foyer	Konica Minolta BH454	A61E011000479	N-1424	0	0.00	0.00	5,187	0	3,023	0	7/1/2012	9.17	Black Photocopier
Front Office Color	Konica Minolta BHC364	A161011007732	N-1399	1		0.05	1,510	1,060	1,899	600	6/1/2012	9.25	Color Photocopier
TOTALS & AVERAGES				20		16.83	11,996	2,702	6,297	2,396		6.63	