

**NHSAU 80 - BUDGET DOCUMENT TECHNOLOGY  
FLEET REPORT FY21**



**SPC SUMMARY**

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 19 units under contract with Budget, there were 23 service calls on 13 photocopiers during the fiscal year, with no machine having more than four service calls. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. Budget averaged a response time of 2.49 hours, which is excellent. Uptime for your fleet was 99.95%, which, although not great for the size of your fleet, is actually very good considering the number of service calls that were made during the year.

Your last upgrade was 7/2/2017. All machines are under a five-year+ warranty and service contract that expires on 6/30/2022. However, the average model in your fleet was introduced 6.63 years ago. Eight units are more than 8 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer. Because your equipment is aging, we recommend an equipment upgrade soon.

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between Calls	Avg Response Time	Avg Hrs Down	Uptime %	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
<b>Belmont Elementary School</b>															
Main Office Front	Konica Minolta BHC558	A79K011007015	N-1414	4	28361	5.40	11.91	99.86%	8,524	5,569	4,437	3,697	2/1/2017	4.58	Color Photocopier
Main Office Rear	Konica Minolta BH808	A8KN011003644	N-1426	2	52997	0.50	1.10	99.99%	38,276	0	17,901	0	6/1/2016	5.25	Black Photocopier
Teachers' Room	Konica Minolta BH808	A8KN011003648	N-1427	2	104373	0.48	4.99	99.94%	28,801	0	29,645	0	6/1/2016	5.25	Black Photocopier
<b>Belmont High School</b>															
Guidance	Konica Minolta BH458	A9HH011004114	N-1419	0	0	0.00	0.00	100.00%	4,547	0	2,333	0	8/1/2016	5.08	Black Photocopier
Library - Storage	Konica Minolta BH558	A9HG011002436	N-1418	0	0	0.00	0.00	100.00%	0	0	0	0	2/1/2017	4.58	Black Photocopier
Main Office	Konica Minolta BHC558	A79K011007019	N-1413	0	0	0.00	0.00	100.00%	7,518	1,397	4,110	1,679	2/1/2017	4.58	Color Photocopier
Media Center	Konica Minolta BH654	A5YN011000324	N-1400	3	191731	6.33	25.91	99.70%	28,555	0	8,197	0	2/1/2013	8.58	Black Photocopier
Teachers' Room	Konica Minolta BH808	A8KN011003635	N-1432	1	134091	1.32	11.80	99.86%	21,802	0	9,265	0	6/1/2016	5.25	Black Photocopier
<b>Belmont Middle School</b>															
Guidance	Konica Minolta BH458	A9HH011004104	N-1417	0	0	0.00	0.00	100.00%	7,568	0	2,655	0	8/1/2016	5.08	Black Photocopier
Learning Center	Konica Minolta BH654	A5YN011000559	N-1401	1	146930	0.00	0.00	100.00%	4,789	0	2,253	0	2/1/2013	8.58	Black Photocopier
Main Office	Konica Minolta BHC654	A2X0017008482	N-1416	2	29760	1.32	2.22	99.97%	19,201	1,021	3,462	1,559	7/1/2013	8.17	Color Photocopier
Teachers' Room	Konica Minolta BH808	A8KN011003657	N-1420	1	9571	0.00	0.00	100.00%	23,275	0	12,897	0	6/1/2016	5.25	Black Photocopier
<b>Canterbury Elementary School</b>															
Downstairs	Konica Minolta BH454	A61E011004550	N-1422	1	0	1.70	2.20	99.97%	4,257	0	2,136	0	7/1/2012	9.17	Black Photocopier
Library	Konica Minolta BH454	A61E011004409	N-1423	1	131002	1.40	4.67	99.95%	5,591	0	2,046	0	7/1/2012	9.17	Black Photocopier
Main Office	Konica Minolta BHC458	A79M011008604	N-1415	3	71973	2.63	2.98	99.97%	6,421	4,463	6,704	4,444	8/1/2016	5.08	Color Photocopier
Upstairs Learning Center	Konica Minolta BH654	A5YN011000808	N-1402	1	135259	2.22	2.97	99.97%	3,550	0	3,584	0	2/1/2013	8.58	Black Photocopier
<b>SAU 80 District Office</b>															
Business Office	Konica Minolta BH808	A8KN011003662	N-1506	0	0	0.00	0.00	100.00%	8,544	0	3,097	0	6/1/2016	5.25	Black Photocopier
Foyer	Konica Minolta BH454	A61E011000479	N-1424	0	0	0.00	0.00	100.00%	5,187	0	3,023	0	7/1/2012	9.17	Black Photocopier
Front Office Color	Konica Minolta BHC364	A161011007732	N-1399	1	20293	4.10	4.15	99.95%	1,510	1,060	1,899	600	6/1/2012	9.25	Color Photocopier
<b>TOTALS &amp; AVERAGES</b>				<b>23</b>	<b>88,028</b>	<b>2.49</b>	<b>6.81</b>	<b>99.95%</b>	<b>11,996</b>	<b>2,702</b>	<b>6,297</b>	<b>2,396</b>		<b>6.63</b>	