

NHSAU 42 - KMBS FLEET REPORT FY21



KONICA MINOLTA



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 219 units under contract with KMBS, there were 183 service calls on 41 copiers and 27 printers during the fiscal year. Uptime for your fleet was 99.81%, which is excellent for the size of your fleet and number of service calls. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 6.71 hours, which is much higher than expected and will be addressed with the vendor.

Your last upgrade was 8/2/2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/2026. The average model in your fleet was introduced 4.8 years ago. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer. Several units are older than 10 years, but they are slated for replaced during Phase 2 of your equipment upgrade.

Five units have 5 or more service calls for a variety of issues. Details on those service calls can be seen on the last page.

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				# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time		Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	
Location	Make/Model	Serial Number	Vendor ID				Uptime%							Model Type
Amherst St. Elementary School														
Main Office	Konica Minolta BH4000I	ACET011000490	9320-1166	0	0	0.00	100.00%	1,118	0	572	0	6/1/2019	2.42	Black Network Printer
Main Office	Konica Minolta BHC654E	A2X1017012022	9460-6926	3	77,599	10.17	98.59%	25,582	3,205	9,933	4,625	7/1/2013	8.33	Color Photocopier
Room 204 Computer Lab	Konica Minolta BHC3100P	A6DR012102441	9464-8117	2	0	7.34	99.33%	1,357	1,176	912	1,235	6/1/2014	7.42	Color Network Printer
Teachers' Room	Konica Minolta BH808	A8KN012000944	9514-2504	3	97,328	3.34	99.57%	21,689	0	15,925	0	6/1/2016	5.42	Black Photocopier
Bicentennial Elementary School														
Library	Konica Minolta BH3602P	AAF0K11001840	9497-1962	0	0	0.00	100.00%	324	0	157	0	8/1/2018	3.25	Black Network Printer
Main Office	Konica Minolta BH4000I	ACET011000486	9496-3606	2	25,386	9.77	99.45%	3,220	0	2,121	0	6/1/2019	2.42	Black Network Printer
Office Work Room	Konica Minolta BHC654E	A2X1017013204	9460-7646	2	75,590	6.39	99.33%	19,421	4,594	6,022	2,941	7/1/2013	8.33	Color Photocopier
Room 148 Staff Workroom	Konica Minolta BH808	A796012000219	9514-4522	0	0	0.00	100.00%	28,850	0	23,932	0	6/1/2016	5.42	Black Photocopier
Room 148 Staff Workroom	Konica Minolta BH958	A796012000211	9508-5513	4	30,657	5.19	99.27%	58,868	0	24,151	0	6/1/2016	5.42	Black Photocopier
Room 173 Computer Lab	Konica Minolta BH4000I	ACET011000492	9496-3630	0	0	0.00	100.00%	1,435	0	363	0	6/1/2019	2.42	Black Network Printer
Special Ed	Konica Minolta BH4000I	ACET011000479	9496-3607	0	0	0.00	100.00%	1,695	0	295	0	6/1/2019	2.42	Black Network Printer
Birch Hill Elementary School														
Main Office	Konica Minolta BH4000I	ACET011000487	9496-3628	2	14,079	6.67	99.61%	2,873	0	1,417	0	6/1/2019	2.42	Black Network Printer
Main Office	Konica Minolta BHC554	A5AY011017414	9460-7644	2	88,398	8.45	99.21%	11,596	2,466	5,733	2,271	8/1/2012	9.25	Color Photocopier
Room 310 Hallway	Konica Minolta BH4000I	ACET011000748	9496-3632	2	2,826	7.29	99.50%	6,625	0	1,526	0	6/1/2019	2.42	Black Network Printer
Teachers' Room	Konica Minolta BH808	A796012000135	9514-2492	0	0	0.00	100.00%	38,430	0	17,784	0	6/1/2016	5.42	Black Photocopier
Teachers' Room Ground Floor	Konica Minolta BH808	A8KN012000907	9496-3667	4	13,862	5.78	98.92%	13,990	0	9,405	0	6/1/2016	5.42	Black Photocopier
Broad St. Elementary School														
Library	Konica Minolta BH4000I	ACET011001700	9496-3655	0	0	0.00	100.00%	1,125	0	496	0	6/1/2019	2.42	Black Network Printer
Main Office	Konica Minolta BHC3100P	A6DR012102474	9464-8127	1	0	6.60	99.67%	1,249	508	785	367	6/1/2014	7.42	Color Network Printer
Main Office	Konica Minolta BHC558	A5AY011017642	9460-6925	2	70,809	0.00	100.00%	11,837	1,379	4,783	1,417	8/5/2012	9.17	Color Photocopier
Teachers' Room	Konica Minolta BH808	A8KN011002838	N/A	9	46,701	2.92	99.41%	51,506	0	28,624	0	6/1/2016	5.42	Black Photocopier
Charlotte Ave. Elementary School														
Main Office	Konica Minolta BH4000I	ACET011000752	9496-3633	3	5,127	5.51	98.96%	1,412	0	1,062	0	6/1/2019	2.42	Black Network Printer
Main Office	Konica Minolta BH4422	AAF0M11002103	9496-3654	0	0	0.00	100.00%	165	0	899	0	8/1/2018	3.25	Black Laser MFP
Main Office	Konica Minolta BHC654E	A2X1017013289	9460-6927	1	186,926	3.91	99.81%	25,645	1,997	11,914	1,713	7/1/2013	8.33	Color Photocopier
Room 36 Library	Konica Minolta BH4700P	A63N011012620	9464-8119	0	0	0.00	100.00%	448	0	396	0	4/1/2013	8.58	Black Network Printer
Special Ed Office	Konica Minolta BH308E	AA6W017007783	9502-9996	2	9,914	0.00	100.00%	8,796	0	2,057	0	6/1/2021	0.42	Black Photocopier
Teachers' Workroom	Konica Minolta BH808	A8KN012000799	9514-2502	0	0	0.00	100.00%	38,832	0	28,422	0	6/1/2016	5.42	Black Photocopier
Dr. Crisp Elementary School														
Lab	Konica Minolta BH4000I	ACET011000755	9496-3669	2	1,248	12.78	99.29%	458	0	114	0	6/1/2019	2.42	Black Network Printer
Library	Konica Minolta BH3602P	AAF0K11001863	9497-1973	0	0	0.00	100.00%	357	0	135	0	8/1/2018	3.25	Black Network Printer
Room 100 Main Office	Konica Minolta BH4000I	ACET011000749	9496-3668	0	0	0.00	100.00%	1,016	0	887	0	6/1/2019	2.42	Black Network Printer
Room 100 Main Office	Konica Minolta BHC562	A5AY011018141	9460-6944	4	58,498	2.93	99.48%	6,835	3,616	4,514	3,078	8/9/2012	9.17	Color Photocopier
Room 309	Konica Minolta BH4700P	A63N011012533	9464-8114	0	0	0.00	100.00%	509	0	7	0	4/1/2013	8.58	Black Network Printer
Special Ed Office	Konica Minolta BH4000I	ACET011000754	9496-3634	0	0	0.00	100.00%	2,095	0	1,769	0	6/1/2019	2.42	Black Network Printer
Teachers' Room	Konica Minolta BH808	A796012000139	9514-4515	1	81,595	0.00	100.00%	56,716	0	46,251	0	6/1/2016	5.42	Black Photocopier
Elm Street Middle School														

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Copy Center	Konica Minolta BHC654E	A5YN017008966	9356-3945	1	135,801	0.00	100.00%	30,287	0	10,931	0	7/1/2013	8.33	Color Photocopier
Copy Center	Konica Minolta BH808	A796012000102	9503-0004	0	0	0.00	100.00%	58,914	0	4,099	0	6/1/2016	5.42	Black Photocopier
Guidance Office	Konica Minolta BHC450I	AA7R011006698	9514-2494	0	0	0.00	100.00%	3,121	1,581	1,049	216	9/1/2020	1.17	Color Photocopier
Lab	Konica Minolta BH4700P	A63N011012581	9464-8109	0	0	0.00	100.00%	648	0	457	0	4/1/2013	8.58	Black Network Printer
Library	Konica Minolta C4000I	AAJR011000144	9496-3659	3	7,114	15.60	99.12%	1,910	2,272	1,000	240	6/1/2019	2.42	Color Network Printer
Library Lab	Konica Minolta BH4000I	ACET011000489	9496-3431	0	0	0.00	100.00%	3,374	0	1,396	0	6/1/2019	2.42	Black Network Printer
Mail Room	Konica Minolta BH808	A796012000020	9503-0003	0	0	0.00	100.00%	64,158	0	14,574	0	6/1/2016	5.42	Black Photocopier
Main Office	Konica Minolta BH4700P	A63N011012624	9464-8135	0	0	0.00	100.00%	533	0	394	0	4/1/2013	8.58	Black Network Printer
Main Office	Konica Minolta BH4700P	A63N011012625	9464-8116	0	0	0.00	100.00%	625	0	33	0	4/1/2013	8.58	Black Network Printer
Main Office	Konica Minolta BHC3300I	AAJT011001489	9496-3636	0	0	0.00	100.00%	119	205	237	298	4/15/2019	2.50	Color Network Printer
Main Office	Konica Minolta BHC450I	AA7R011006880	9514-2488	2	15,630	2.14	99.85%	2,314	2,461	1,083	507	9/1/2020	1.17	Color Photocopier
Room 217	Konica Minolta BHC3100P	A6DR012102419	9464-8136	2	0	11.05	99.01%	2,729	2,577	707	441	6/1/2014	7.42	Color Network Printer
Room M7 (Portable)	Konica Minolta BH4000I	ACET011000491	9496-3629	0	0	0.00	100.00%	1,826	0	600	0	6/1/2019	2.42	Black Network Printer
Special Ed Office	Konica Minolta BH4050	A6VF011015439	9357-6156	0	0	0.00	100.00%	1,751	0	1,081	0	2/1/2014	7.75	Black Laser MFP
Tech Ed	Konica Minolta BH4000I	ACET011000484	9496-3635	0	0	0.00	100.00%	1,875	0	1,238	0	6/1/2019	2.42	Black Network Printer
Fairgrounds Elementary School														
Assistant Principal	Konica Minolta C4000I	AAJR011000252	9496-3660	0	0	0.00	100.00%	244	56	230	204	6/9/2019	2.33	Color Network Printer
Copy Room	Konica Minolta BH754E	A55V017002479	9356 4515	17	32,578	7.03	94.34%	15,737	0	15,942	0	1/1/2013	8.83	Black Photocopier
Lab	Konica Minolta BH4000I	ACET011000518	9497-1897	0	0	0.00	100.00%	1,474	0	20	0	6/1/2019	2.42	Black Network Printer
Library Copy Room	Konica Minolta BH754E	A55V017001673	9355-9974	5	94,853	7.41	98.51%	33,254	0	11,932	0	1/1/2013	8.83	Black Photocopier
Main Office	Konica Minolta BH4000I	ACET011000520	9514-2506	0	0	0.00	100.00%	987	0	608	0	6/1/2019	2.42	Black Network Printer
Main Office	Konica Minolta BH4422	AAFM011002126	9496-3653	2	0	0.00	100.00%	140	0	62	0	8/1/2018	3.25	Black Laser MFP
Main Office	Konica Minolta BHC563	A5AY011019034	9460-6947	1	141,261	2.47	99.87%	6,554	4,556	1,651	1,771	8/10/2012	9.17	Color Photocopier
Fairgrounds Middle School														
8th Grade Wing Storage	Konica Minolta BH958	A8KN012000742	9496 3672	0	0	0.00	100.00%	7,918	0	0	0	6/1/2016	5.42	Black Photocopier
Guidance Office	Konica Minolta BH558	AA6T011011223	9502-9994	3	12,251	3.74	99.44%	2,478	0	3,946	0	2/1/2017	4.75	Black Photocopier
Guidance Office Storage	Konica Minolta BH4700P	A63N011012627	9464-8103	0	0	0.00	100.00%	532	0	0	0	4/1/2013	8.58	Black Network Printer
Lab 1	Konica Minolta BH3602P	AAFK011001871	94971972	0	0	0.00	100.00%	373	0	99	0	8/1/2018	3.25	Black Network Printer
Lab 2	Konica Minolta BHC450I	AA7R011006502	9502-9998	0	0	0.00	100.00%	1,899	3,003	897	736	9/1/2020	1.17	Color Photocopier
Library	Konica Minolta BH363	A1UE011002368	9303-6923	3	8,164	7.83	99.62%	164	0	259	0	6/1/2010	11.42	Black Photocopier
Library	Konica Minolta BH4000I	ACET011000524	9497-1895	0	0	0.00	100.00%	1,308	0	313	0	6/1/2019	2.42	Black Network Printer
Library	Konica Minolta C4000I	AAJR011000147	9496-3666	0	0	0.00	100.00%	39	1,143	172	80	6/3/2019	2.33	Color Network Printer
Main Office	Konica Minolta BH4000I	ACET011000522	9497-1898	0	6,621	0.00	100.00%	386	0	552	0	6/1/2019	2.42	Black Network Printer
Main Office	Konica Minolta BHC450I	AA7R011006960	9514-2497	0	0	0.00	100.00%	5,669	3,518	2,042	819	9/1/2020	1.17	Color Photocopier
Main Office	Konica Minolta BH958	A796012000029	9514-4516	2	25	0.00	100.00%	51,584	0	0	0	6/1/2016	5.42	Black Photocopier
Main Office - TRADED 1/14/21	Konica Minolta BHC3100P	A6DR012102435	9464-8110	2	0	0.00	99.93%	1,433	1,121	46	38	6/1/2014	7.42	Color Network Printer
Staff Work Room	Konica Minolta BH808	A796012000145	9514-2507	0	0	0.00	100.00%	49,018	0	6,436	0	6/1/2016	5.42	Black Photocopier
Tech Ed	Konica Minolta BH4050	A6VF011015389	9460-7653	0	0	0.00	100.00%	1,324	0	160	0	2/1/2014	7.75	Black Laser MFP
Ledge Street Elementary School														
Assistant Principal	Konica Minolta C4000I	AAJR011000145	9496-3665	2	0	11.33	99.41%	1,327	1,798	359	195	6/2/2019	2.33	Color Network Printer
Copy Room	Konica Minolta BH554E	A61D011001476	9354-3690	1	335,579	6.57	99.65%	16,488	0	9,441	0	10/1/2013	8.08	Black Photocopier
Copy Room	Konica Minolta BH808	A796012000028	9514-4520	0	0	0.00	100.00%	32,146	0	19,695	0	6/1/2016	5.42	Black Photocopier
Lab	Konica Minolta BH4000I	ACET011000756	9496-3602	0	0	0.00	100.00%	461	0	71	0	6/1/2019	2.42	Black Network Printer

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Main Office	Konica Minolta BH4000I	ACET011000751	9496-3604	0	0	0.00	100.00%	1,251	0	374	0	6/1/2019	2.42	Black Network Printer
Main Office	Konica Minolta BHC561	A5AY011018056	9460-6945	4	123,096	2.39	99.59%	27,765	10,247	14,468	6,802	8/8/2012	9.17	Color Photocopier
Main Dunstable Elementary School														
Library	Konica Minolta BH4700P	A63N011010681	9496-8118	0	0	0.00	100.00%	862	0	189	0	8/1/2018	3.25	Black Network Printer
Main Office	Konica Minolta BHC450I	AA7R011006527	9514-2496	2	27,042	2.58	99.82%	4,915	1,837	2,162	1,345	9/1/2020	1.17	Color Photocopier
Room 203 Main Office Work Room	Konica Minolta BH754E	A55V017002472	9357-5394	10	95,429	5.98	97.09%	34,114	0	24,009	0	1/1/2013	8.83	Black Photocopier
Room 203 Main Office Work Room	Konica Minolta BH808	A796012000099	9514-2508	0	0	0.00	100.00%	51,888	0	24,682	0	6/1/2016	5.42	Black Photocopier
Room 310 Computer Lab	Konica Minolta BH4700P	A63N011012591	9464-8091	0	0	0.00	100.00%	3,146	0	1,532	0	4/1/2013	8.58	Black Network Printer
Special Ed Office	Konica Minolta BH4700P	A63N011012588	9464-8090	1	93,613	2.00	99.90%	1,278	0	1,377	0	4/1/2013	8.58	Black Network Printer
Mt. Pleasant Elementary School														
Copy Room	Konica Minolta BH808	A8KN012000808	9514-2503	2	83,194	7.32	99.54%	24,306	0	9,753	0	6/1/2016	5.42	Black Photocopier
Lab	Konica Minolta BH4000I	ACET011000521	9497-1896	0	0	0.00	100.00%	673	0	322	0	6/1/2019	2.42	Black Network Printer
Library	Konica Minolta BH4700P	A63N011012587	9464-8126	0	0	0.00	100.00%	2,131	0	1,316	0	4/1/2013	8.58	Black Network Printer
Main Office	Konica Minolta BHC3300I	AAJT011001173	9496-3627	0	0	0.00	100.00%	646	410	6	13	4/4/2019	2.50	Color Network Printer
Main Office	Konica Minolta BHC450I	AA7R011006922	9502-9993	0	0	0.00	100.00%	6,651	4,552	2,509	2,776	9/1/2020	1.17	Color Photocopier
Room 121A	Konica Minolta BH808	A8KN012000664	9514-2505	0	0	0.00	100.00%	19,185	0	4,712	0	6/1/2016	5.42	Black Photocopier
Nashua High School North														
Career Center	Konica Minolta BH808	A8KN012000954	9503-0002	0	0	0.00	100.00%	13,628	0	1,233	0	6/1/2016	5.42	Black Photocopier
Room A106	Konica Minolta BHC3300I	AAJT011001410	9496-3621	0	0	0.00	100.00%	153	139	76	104	4/8/2019	2.50	Color Network Printer
Room A110	Konica Minolta BHC3300I	AAJT011000621	9496-3623	0	0	0.00	100.00%	200	245	16	38	4/1/2019	2.58	Color Network Printer
Room A112	Konica Minolta BH423	A1UD011001939	9307-7534	0	0	0.00	100.00%	165	0	101	0	6/1/2010	11.42	Black Photocopier
Room A121	Konica Minolta BHC3300I	AAJT011000920	9496-3624	0	0	0.00	100.00%	32	227	2	0	4/3/2019	2.50	Color Network Printer
Room A121	Konica Minolta BHC3300I	AAJT011001524	9496-3608	0	0	0.00	100.00%	81	185	2	45	4/21/2019	2.50	Color Network Printer
Room B121 Main Office	Konica Minolta BHC555	A5AY011017462	9460-6946	5	14,756	8.90	98.19%	9,729	3,605	2,834	398	8/2/2012	9.17	Color Photocopier
Room B134 Principal	Konica Minolta BHC3100P	A6DR012102420	9464-8121	1	52,544	0.00	100.00%	1,036	1,581	423	575	6/1/2014	7.42	Color Network Printer
Room B140	Konica Minolta C4000I	AAJR011000214	9496-3664	0	0	0.00	100.00%	436	392	96	52	6/6/2019	2.33	Color Network Printer
Room B154	Konica Minolta BH3602P	AAFK011001862	9490-8752	0	0	0.00	100.00%	201	0	97	0	8/1/2018	3.25	Black Network Printer
Room B162	Konica Minolta BHC3300I	AAJT011000914	9496-3625	0	0	0.00	100.00%	31	454	26	46	4/2/2019	2.50	Color Network Printer
Room B201	Konica Minolta BH3602P	AAFK011001855	9499-5651	2	1,518	9.18	99.48%	496	0	301	0	8/1/2018	3.25	Black Network Printer
Room B205	Konica Minolta BH958	A796012000026	9503-0006	0	0	0.00	100.00%	39,023	0	3,238	0	6/1/2016	5.42	Black Photocopier
Room B208	Konica Minolta BHC3100P	A6DR012102444	9464-8122	0	0	0.00	100.00%	729	712	436	548	6/1/2014	7.42	Color Network Printer
Room B223	Konica Minolta BH4000I	ACET011000707	9497-1901	0	0	0.00	100.00%	393	0	51	0	6/1/2019	2.42	Black Network Printer
Room B301	Konica Minolta BH4000I	ACET011000697	9497-1900	0	0	0.00	100.00%	461	0	405	0	6/1/2019	2.42	Black Network Printer
Room B305	Konica Minolta BH654	A5YN011002184	9320-1635	0	0	0.00	100.00%	43,603	0	2,576	0	2/1/2013	8.75	Black Photocopier
Room B308	Konica Minolta C4000I	AAJR011000266	9496-3663	0	0	0.00	100.00%	729	635	452	407	6/10/2019	2.33	Color Network Printer
Room C105	Konica Minolta BH4000I	ACET011000706	9497-1889	0	0	0.00	100.00%	1,516	0	128	0	6/1/2019	2.42	Black Network Printer
Room C105 Media Center	Konica Minolta BH363	A1UE011013114	9334-5663	0	0	0.00	100.00%	368	0	87	0	6/1/2010	11.42	Black Photocopier
Room C124	Konica Minolta BHC3300I	AAJT011001398	9496-3620	2	0	12.20	99.36%	251	216	30	59	4/7/2019	2.50	Color Network Printer
Room C128	Konica Minolta BHC3300I	AAJT011001565	9496-3609	2	0	11.42	99.40%	51	128	19	21	4/22/2019	2.50	Color Network Printer
Room C139	Konica Minolta BHC3300I	AAJT011001484	9496-3626	0	0	0.00	100.00%	42	114	0	1	4/14/2019	2.50	Color Network Printer
Room C142	Konica Minolta BHC3100P	A6DR012102424	9464-8123	1	0	15.65	99.31%	409	363	55	102	6/1/2014	7.42	Color Network Printer
Room C202	Konica Minolta BH3602P	AAFK011001868	9320-1164	0	0	0.00	100.00%	159	0	35	0	8/1/2018	3.25	Black Network Printer
Room C204	Konica Minolta BH3602P	AAFK011001848	9489-2027	0	0	0.00	100.00%	339	0	65	0	8/1/2018	3.25	Black Network Printer

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Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Room C205	Konica Minolta BH3602P	AAFK011001857	9489-2026	0	0	0.00	100.00%	291	0	194	0	8/1/2018	3.25	Black Network Printer
Room C211	Konica Minolta BH3602P	AAFK011001853	9320-1165	0	0	0.00	100.00%	248	0	71	0	8/1/2018	3.25	Black Network Printer
Room C226 Science	Konica Minolta BH808	A8KN012000945	9503-0001	0	0	0.00	100.00%	35,752	0	3,469	0	6/1/2016	5.42	Black Photocopier
Room C226 Science	Konica Minolta BHC3100P	A6DR012102430	9464-8124	0	0	0.00	100.00%	943	963	46	64	6/1/2014	7.42	Color Network Printer
Room D114	Konica Minolta BH4000I	ACE011000708	9497-1888	4	1,411	7.12	99.13%	1,614	0	861	0	6/1/2019	2.42	Black Network Printer
Room D122 Special Ed	Konica Minolta BHC560	A5AY011018045	9460-7657	1	59,194	8.48	99.61%	10,806	1,480	1,482	782	8/7/2012	9.17	Color Photocopier
Room D208	Konica Minolta BH754E	A55V017000406	9320-1886	0	0	0.00	100.00%	44,284	0	3,299	0	1/1/2013	8.83	Black Photocopier
Room D208	Konica Minolta BHC3100P	A6DR012102439	9464-8129	1	9,213	11.06	99.49%	499	388	314	314	6/1/2014	7.42	Color Network Printer
Room D224	Konica Minolta BH3602P	AAFK011001847	9320-1161	0	0	0.00	100.00%	360	0	61	0	8/1/2018	3.25	Black Network Printer
Room D225	Konica Minolta BH3602P	AAFK011001846	9490-8753	0	0	0.00	100.00%	215	0	65	0	8/1/2018	3.25	Black Network Printer
Room D301	Konica Minolta BH4000I	ACET011000705	9497-1899	0	0	0.00	100.00%	762	0	615	0	6/1/2019	2.42	Black Network Printer
Room D305	Konica Minolta BH958	A796012000070	9514-4517	4	5,593	6.95	98.19%	25,906	0	2,017	0	6/1/2016	5.42	Black Photocopier
Room D308	Konica Minolta BHC3100P	A6DR012108742	9499-5583	0	0	0.00	100.00%	420	611	385	552	6/1/2014	7.42	Color Network Printer
Room D315	Konica Minolta BH4000I	ACET011000711	9497-1891	0	0	0.00	100.00%	315	0	133	0	6/1/2019	2.42	Black Network Printer
Room E102 Athletics	Konica Minolta BHC450I	AA7R011006896	9514-2489	0	0	0.00	100.00%	6,320	31	1,054	607	9/1/2020	1.17	Color Photocopier
Nashua High School South														
Library	Konica Minolta BH4700P	A63N011012628	9464-8106	0	0	0.00	100.00%	1,458	0	169	0	4/1/2013	8.58	Black Network Printer
Main Office	Konica Minolta BH308E	AA6W017007808	9514-2498	0	0	0.00	100.00%	392	0	566	0	6/1/2021	0.42	Black Photocopier
Main Office	Konica Minolta BH3602P	AAFK011001873	9490-8649	2	1,054	5.34	99.66%	260	0	138	0	8/1/2018	3.25	Black Network Printer
Room A1002 Grade 10 Office	Konica Minolta BHC3100P	A6DR012102437	9464-2498	0	0	0.00	100.00%	221	428	193	118	6/1/2014	7.42	Color Network Printer
Room A1003	Konica Minolta BH4700P	A63N011012586	9464-8120	0	0	0.00	100.00%	581	0	368	0	4/1/2013	8.58	Black Network Printer
Room A1004 Guidance Work Room	Konica Minolta BH958	A796012000133	N/A	2	33,394	8.02	99.46%	52,336	0	3,642	0	6/1/2016	5.42	Black Photocopier
Room A1023	Konica Minolta BH3602P	AAFK011001861	9320-1174	0	0	0.00	100.00%	141	0	13	0	8/1/2018	3.25	Black Network Printer
Room A2002	Konica Minolta C4000I	AAJR011000151	9496-3662	0	0	0.00	100.00%	834	505	203	178	6/4/2019	2.33	Color Network Printer
Room A2003	Konica Minolta BH4700P	A63N011012212	9464-8128	0	0	0.00	100.00%	636	0	92	0	4/1/2013	8.58	Black Network Printer
Room A2004	Konica Minolta BH958	A796012000131	9514-4519	2	7,026	0.00	100.00%	68,808	0	5,918	0	6/1/2016	5.42	Black Photocopier
Room A2023	Konica Minolta BH4000I	ACE011001701	9496-3638	0	0	0.00	100.00%	331	0	14	0	6/1/2019	2.42	Black Network Printer
Room B1001 Main Office	Konica Minolta BHC3100P	A6DR012102428	9464-8108	0	0	0.00	100.00%	63	63	3	11	6/1/2014	7.42	Color Network Printer
Room B1002H	Konica Minolta BHC556	A5AY011017498	9460-7658	1	46,426	9.86	99.54%	12,685	635	3,372	1,062	8/3/2012	9.17	Color Photocopier
Room B1003	Konica Minolta BHC3300I	AAJT011001257	9496-3619	0	0	0.00	100.00%	214	385	1	0	4/6/2019	2.50	Color Network Printer
Room B1003C	Konica Minolta BH3602P	AAFK011001852	9320-1169	2	0	0.00	99.99%	258	0	23	0	8/1/2018	3.25	Black Network Printer
Room B1003F	Konica Minolta BHC3300I	AAJT011001492	9496-3622	0	0	0.00	100.00%	88	166	91	110	4/16/2019	2.50	Color Network Printer
Room B1003G	Konica Minolta BHC3300I	AAJT011001499	9496-3615	0	0	0.00	100.00%	118	231	63	6	4/18/2019	2.50	Color Network Printer
Room B1006A	Konica Minolta BH3602P	AAFK011001870	9320-1173	0	0	0.00	100.00%	153	0	127	0	8/1/2018	3.25	Black Network Printer
Room B1007	Konica Minolta BHC3300I	AAJT011001416	9496-3616	0	0	0.00	100.00%	39	73	37	48	4/10/2019	2.50	Color Network Printer
Room B1012	Konica Minolta BH3602P	AAFK011001869	9490-8650	0	0	0.00	100.00%	292	0	25	0	8/1/2018	3.25	Black Network Printer
Room B1014 Main Office	Konica Minolta C454E	A5C0011031883	9460-7656	1	90,634	5.01	99.65%	6,579	2,844	1,184	725	11/1/2013	8.00	Color Photocopier
Room B1024	Konica Minolta BH4000I	ACE011001703	9496-3637	0	0	0.00	100.00%	493	0	314	0	6/1/2019	2.42	Black Network Printer
Room B1024	Konica Minolta BHC3300I	AAJT011001503	9496-3617	0	0	0.00	100.00%	51	108	23	59	4/19/2019	2.50	Color Network Printer
Room B1025B Child Care	Konica Minolta BH4050	A6VF011015358	9460-6855	2	0	1.02	99.95%	923	0	1,278	0	2/1/2014	7.75	Black Laser MFP
Room B1026	Konica Minolta BHC3300I	AAJT011001434	9496-3618	0	0	0.00	100.00%	73	173	10	96	4/12/2019	2.50	Color Network Printer
Room B1028	Konica Minolta BHC3300I	AAJT011001506	9496-3614	0	0	0.00	100.00%	40	109	8	44	4/20/2019	2.50	Color Network Printer
Room B1030	Konica Minolta BH3602P	AAFK011001850	9490-8651	0	0	0.00	100.00%	172	0	89	0	8/1/2018	3.25	Black Network Printer
Room B2001	Konica Minolta BH3602P	AAFK011001872	9320-1162	0	0	0.00	100.00%	291	0	28	0	8/1/2018	3.25	Black Network Printer
Room B2011	Konica Minolta BHC3300I	AAJT011001430	9496-3613	0	0	0.00	100.00%	210	414	153	643	4/11/2019	2.50	Color Network Printer

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Room C1001 Athletics Office	Konica Minolta BH308E	AA6W017007802	9502-9997	3	2,763	4.10	99.41%	3,377	0	796	0	6/1/2021	0.42	Black Photocopier
Room C1002	Konica Minolta C4000I	AAJR011000165	9496-3661	0	0	0.00	100.00%	575	740	763	442	6/5/2019	2.33	Color Network Printer
Room C1004	Konica Minolta BH958	A796012000130	9508-5511	0	0	0.00	100.00%	54,288	0	4,578	0	6/1/2016	5.42	Black Photocopier
Room C1008	Konica Minolta BH3602P	AAFK011001874	9490 8652	0	0	0.00	100.00%	382	0	40	0	8/1/2018	3.25	Black Network Printer
Room C1014	Konica Minolta BH3602P	AAFK011001844	9490-8655	0	0	0.00	100.00%	136	0	30	0	8/1/2018	3.25	Black Network Printer
Room C1014	Konica Minolta BH3602P	AAFK011001864	9490-8648	0	0	0.00	100.00%	308	0	16	0	8/1/2018	3.25	Black Network Printer
Room C1020	Konica Minolta BH3602P	AAFK011001854	9320-1170	0	0	0.00	100.00%	361	0	4	0	8/1/2018	3.25	Black Network Printer
Room C1021	Konica Minolta BH4700P	A63N011012592	9464-8095	0	0	0.00	100.00%	1,094	0	65	0	4/1/2013	8.58	Black Network Printer
Room C1024	Konica Minolta BH3602P	AAFK011001843	9320-1171	0	0	0.00	100.00%	136	0	47	0	8/1/2018	3.25	Black Network Printer
Room C2002 Office	Konica Minolta BHC3100P	A6DR012102440	9464-8102	1	0	2.69	99.84%	238	322	188	199	6/1/2014	7.42	Color Network Printer
Room C2002C	Konica Minolta BH3602P	AAFK011001867	9320-1172	0	0	0.00	100.00%	198	0	143	0	8/1/2018	3.25	Black Network Printer
Room C2004	Konica Minolta BH958	A796012000015	9503-0005	0	0	0.00	100.00%	51,147	0	4,594	0	6/1/2016	5.42	Black Photocopier
Room C2022	Konica Minolta BH3602P	AAFK011001860	9490-8653	0	0	0.00	100.00%	170	0	55	0	8/1/2018	3.25	Black Network Printer
Room C2023	Konica Minolta BH4700P	A63N011012626	9464-8093	0	0	0.00	100.00%	866	0	64	0	4/1/2013	8.58	Black Network Printer
Room D1016	Konica Minolta BHC3100P	A6DR012102458	9464-8215	0	0	0.00	100.00%	95	397	15	62	6/1/2014	7.42	Color Network Printer
Room D1022	Konica Minolta BH3602P	AAFK011001858	9490-8656	0	0	0.00	100.00%	341	0	196	0	8/1/2018	3.25	Black Network Printer
Room E1003 Library	Konica Minolta BH364	A1UE011010432	9322-5134	0	0	0.00	100.00%	671	0	161	0	11/1/2013	8.00	Black Photocopier
Room E1005A	Konica Minolta BHC450I	AA7R011006538	9502-9992	0	0	0.00	100.00%	1,336	1,102	625	35	9/1/2020	1.17	Color Photocopier
Room E1022	Konica Minolta BHC3300I	AAJT011001476	9496-3612	0	0	0.00	100.00%	111	339	16	43	4/13/2019	2.50	Color Network Printer
Room E1028	Konica Minolta BHC3300I	AAJT011001411	9496-3611	0	0	0.00	100.00%	205	118	302	188	4/9/2019	2.50	Color Network Printer
Room E1035	Konica Minolta BH4000I	ACET011001698	9496-3656	0	0	0.00	100.00%	371	0	9	0	6/1/2019	2.42	Black Network Printer
Room E1035	Konica Minolta BHC3100P	A6DR012102443	9464-8101	0	0	0.00	100.00%	181	404	10	190	6/1/2014	7.42	Color Network Printer
Room E2004	Konica Minolta BH4700P	A63N011012527	9464-8105	0	0	0.00	100.00%	938	0	367	0	4/1/2013	8.58	Black Network Printer
Room F1003	Konica Minolta BH3602P	AAFK011001866	9490-8654	0	0	0.00	100.00%	259	0	56	0	8/1/2018	3.25	Black Network Printer
Room F1004	Konica Minolta BHC3300I	AAJT011001497	9496-3610	0	0	0.00	100.00%	116	159	382	152	4/17/2019	2.50	Color Network Printer
Room F1006 IT Department	Konica Minolta BH4700P	A63N011012584	9464-8097	1	1,662	0.00	100.00%	126	0	84	0	4/1/2013	8.58	Black Network Printer
Room F1006 IT Department	Konica Minolta BHC550I	AA7P011002706	9514-2495	2	0	11.68	99.39%	426	514	144	334	2/1/2020	1.75	Color Photocopier
New Searles Elementary School														
Lab	Konica Minolta BH4700P	A63N011012604	9464-8115	0	0	0.00	100.00%	1,201	0	178	0	4/1/2013	8.58	Black Network Printer
Lab	Konica Minolta BH808	A8KN012000922	9514-2491	4	34,677	2.16	99.69%	11,114	0	8,834	0	6/1/2016	5.42	Black Photocopier
Library	Konica Minolta BH4000I	ACET011000519	9497-1893	0	0	0.00	100.00%	425	0	19	0	6/1/2019	2.42	Black Network Printer
Main Office	Konica Minolta BH4000I	ACET011000513	9497-1892	0	0	0.00	100.00%	1,688	0	1,127	0	6/1/2019	2.42	Black Network Printer
Main Office	Konica Minolta BHC559	A5AY011017977	9464-8002	0	0	5.84	98.44%	12,623	2,173	5,942	3,385	8/6/2012	9.17	Color Photocopier
Office Work Area	Konica Minolta BH4052	A6VF011015426	9460-6937	0	0	0.00	100.00%	179	0	330	0	8/1/2018	3.25	Black Laser MFP
Room 139	Konica Minolta BHC3100P	A6DR012102473	9464-8096	3	14,667	4.57	99.29%	793	976	0	2	6/1/2014	7.42	Color Network Printer
Room 247	Konica Minolta BH3602P	AAFK011001865	9497-1974	0	0	0.00	100.00%	136	0	115	0	8/1/2018	3.25	Black Network Printer
Room 261 Copy Room	Konica Minolta BH808	A8KN011002452	N/A	3	56,213	2.96	99.48%	20,408	0	8,024	0	6/1/2016	5.42	Black Photocopier
Pennichuck Middle School														
Room 27 Lab	Konica Minolta BH4000I	ACET011000517	9497-1894	0	0	0.00	100.00%	419	0	56	0	6/1/2019	2.42	Black Network Printer
Guidance Office	Konica Minolta BH363	A1UD011111470	9349-8938	0	0	0.00	100.00%	1,591	0	530	0	6/1/2010	11.42	Black Photocopier
Library	Konica Minolta BH4700P	A63N011012575	9464-8132	0	0	0.00	100.00%	4,768	0	1,670	0	4/1/2013	8.58	Black Network Printer
Main Office	Konica Minolta BH4700P	A63N011012579	9464-8131	0	0	0.00	100.00%	972	0	539	0	4/1/2013	8.58	Black Network Printer
Teachers' Room	Konica Minolta BH808	A796012000009	9514-4521	1	60,953	0.00	100.00%	41,678	0	13,479	0	6/1/2016	5.42	Black Photocopier
Teachers' Room	Konica Minolta BH808	A796012000016	9508-5512	0	0	0.00	100.00%	63,611	0	20,898	0	6/1/2016	5.42	Black Photocopier

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Room 41	Konica Minolta BHC3100P	A6DR012102432	9464-8100	0	0	0.00	100.00%	262	209	510	377	6/1/2014	7.42	Color Network Printer
Room 50	Konica Minolta BHC3300I	AAJT011001174	9496-3635	0	0	0.00	100.00%	42	98	32	44	4/5/2019	2.50	Color Network Printer
Main Office	Konica Minolta BHC450I	AA7R011006539	9502-9995	0	0	0.00	100.00%	2,594	2,172	2,239	1,148	9/1/2020	1.17	Color Photocopier
Plant Operations														
Office	Konica Minolta BH3602P	AAFK011001810	9490-8657	0	0	0.00	100.00%	188	0	83	0	8/1/2018	3.25	Black Network Printer
Office	Konica Minolta BHC284	A4FK011004753	9344-4981	4	37,526	4.45	99.28%	1,958	942	2,214	2,274	6/1/2012	9.42	Color Photocopier
SAU 42 District Office														
Back Copy Room	Konica Minolta BH808	A796011002053	9467-8974	0	0	0.00	100.00%	14,563	0	6,098	0	6/1/2016	5.42	Black Photocopier
Business Office	Konica Minolta BHC3100P	A6DR012102476	9464-8112	2	11,452	6.15	99.40%	909	63	453	363	6/1/2014	7.42	Color Network Printer
HR Office	Konica Minolta BH4000I	ACET011000704	9497-1890	2	39,658	0.00	100.00%	3,360	0	3,628	0	6/1/2019	2.42	Black Network Printer
Main Office	Konica Minolta BHC550I	AA7P011002721	9514-2493	3	55,648	3.92	99.46%	15,964	1,943	6,906	1,283	2/1/2020	1.75	Color Photocopier
Payroll	Konica Minolta BH4000I	ACET011000649	9497-1902	0	0	0.00	100.00%	1,478	0	752	0	6/1/2019	2.42	Black Network Printer
Room 1 Superintendent	Konica Minolta C4000I	AAJR011000247	9496-3657	3	2,681	0.00	100.00%	583	410	296	257	6/8/2019	2.33	Color Network Printer
Sharon's Office	Konica Minolta BH4700P	A63N011012631	9464-8094	0	53,399	0.00	100.00%	1,166	0	1,706	0	4/1/2013	8.58	Black Network Printer
Special Ed Office	Konica Minolta C4000I	AAJR011000220	9496-3658	0	0	0.00	100.00%	2,445	122	2,199	348	6/7/2019	2.33	Color Network Printer
Sunset Heights Elementary														
Lab	Konica Minolta BH3602P	AAFK011001841	9497-1963	0	0	0.00	100.00%	246	0	31	0	8/1/2018	3.25	Black Network Printer
Library	Konica Minolta BH3602P	AAFK011001859	9497-1964	0	0	0.00	100.00%	190	0	96	0	8/1/2018	3.25	Black Network Printer
Main Office	Konica Minolta BHC454	A5C011031966	9460-6950	0	0	0.00	100.00%	12,613	484	5,098	459	7/1/2012	9.33	Color Photocopier
Main Office	Konica Minolta BH4000I	ACET011000753	9496-3603	0	0	0.00	100.00%	1,117	0	1,140	0	6/1/2019	2.42	Black Network Printer
Teachers' Work Room	Konica Minolta BH808	A796012000185	9508-5510	0	0	0.00	100.00%	48,094	0	28,561	0	6/1/2016	5.42	Black Photocopier
The Nashua Program at Brentwood														
Office	Konica Minolta BHC458	A79M011001533	5352-5463	0	86,171	0.00	100.00%	2,302	565	1,207	917	8/1/2016	5.25	Color Photocopier
Title One														
Office	Konica Minolta BHC450I	AA7R011006686	9514-2490	0	0	0.00	100.00%	1,849	2,952	865	1,158	9/1/2020	1.17	Color Photocopier
TOTALS & AVERAGES				183	49,638	6.71	99.81%	8,291	1,231	2,919	732		4.80	

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Equipment with 5 or more calls for the reporting period July 1, 2020 to June 30, 2021

Location	Current Equipment	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
Broad Street Teachers' Room	Konica Minolta BH808	A8KN011002838	9	1,531,117	46,701	2.92	99.41%	28,624	Black Photocopier	Of the nine service calls on this copier, 3 were for jamming in the sorter/finisher within the month of March; technician replaced ejector unit; 3 additional calls were for jamming in various other parts of the machine over the year, with rollers being replaced for each. One call was for poor quality, one was for an error code to replace toner, and one was due to ADF feeder not working, which was replaced.
Fairgrounds Elem Copy Room	Konica Minolta BH754E	A55V017002479	17	1,717,150	32,578	7.03	94.34%	15,942	Black Photocopier	Of the 17 service calls on this unit over the past fiscal year, all were for error message/codes: 3 were related to the hard drive, which was ultimately replaced on a subsequent call; 3 were for jamming in various locations; 4 were for issues in the doc feeder with the unit ultimately being replaced on another call; and the remainder were miscellaneous codes for a variety of unrelated issues, including one PM.
Fairgrounds Elem Library Copy Rm	Konica Minolta BH754E	A55V017001673	5	2,983,548	94,853	7.41	98.51%	11,932	Black Photocopier	Of the five service calls on this unit, 3 were for error codes (2 for jamming in 2 different paper trays); one call was to report unit down, requiring a cleaning; and one due to the hard drive needing to be reset. No parts needed replacing.
Main Dunstable Room 203 MO	Konica Minolta BH754E	A55V017002472	10	2,647,886	95,429	5.98	97.09%	24,009	Black Photocopier	Three of the service calls for the year were for jamming in different areas of the machine; 3 calls were for codes that only required user guidance and training; one call was to make an adjustment to the 3-hole punch, and one code was related to the hard drive where firmware needed updating. One call was for a full PM, replacing the drum and developer units; and one call was for an error code in the electrical system that required an adjustment; and one for an adjustment to the paper feed unit.
Nashua HS N Room B121 MO	Konica Minolta BHC555	A5AY011017462	5	796,758	14,756	8.90	98.19%	3,232	Color Photocopier	One call was due to a jam in the fusing unit; on a subsequent service call the fusing unit was replaced for the same issue; there was a jam in the 1st paper tray, an error code resulting in the fax controller needing to be reset, and an error code requiring the replacement of the yellow drum unit.