

NHSAU 18 - KMBS FLEET REPORT FY21



KONICA MINOLTA



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 56 units under contract with KMBS, there were 40 service calls on 22 copiers and printers during the fiscal year. Uptime for your fleet was 99.84%, which is very good for the size of your fleet. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 5.08 hours, which is higher than desired and will be addressed with the vendor.

Your last upgrade was 8/2/2018. All machines are under a five-year+ warranty and service contract that expires on 6/30/24. However, the average model in your fleet was introduced 7.36 years ago. Two units are more than 9 years from date of intro and 33 are more than 8 years. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer. It is obvious KMBS is managing your fleet well, and your service calls are kept to a minimum despite the aging of the equipment. However, it would be good to consider upgrading your equipment within the next year or two.

One unit had 5 service calls for a variety of issues. Details on those service calls can be seen at the bottom of the next page.

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Location	Make & Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Franklin High School															
CAP (St. Mary's)	Konica Minolta BH4000p	A63R011004663	8802 4412	0	0	0.00	0.00	100.00%	0	0	118	0	4/1/2013	8.33	Black Network Printer
Curriculum	Konica Minolta BH3300p	A63P011001248	8802 4405	2	2,419	9.17	20.05	99.14%	255	0	72	0	4/1/2013	8.33	Black Network Printer
Guidance Office	Konica Minolta BH554E	A61D011002491	9357 6378	2	25,307	2.24	4.14	99.82%	1,916	0	2,912	0	10/1/2013	7.83	Black Photocopier
Main Office Workroom	Konica Minolta BHC558	A79K011015700	9486 1863	1	41,699	0.97	1.42	99.94%	5,038	1,250	2,797	816	2/1/2017	4.50	Color Photocopier
Room 104A Cooking	Konica Minolta BH3300p	A63P015001737	9323 8204	0	0	0.00	0.00	100.00%	61	0	75	0	4/1/2013	8.33	Black Network Printer
Room 107 Music	Konica Minolta BH3300p	A63P011001239	8802 4408	0	0	0.00	0.00	100.00%	0	0	105	0	4/1/2013	8.33	Black Network Printer
Room 114 Adult Ed Classroom	Konica Minolta BH3300p	A63P011003020	9460 6630	0	0	0.00	0.00	100.00%	319	0	490	0	4/1/2013	8.33	Black Network Printer
Room 119 Copy Room Down	Konica Minolta BH808	A8KN011008020	9486 1405	2	0	0.00	0.00	100.00%	10,668	0	1,998	0	6/1/2016	5.17	Black Photocopier
Room 201 English Department	Konica Minolta BH4000p	A63R011004669	8802 4411	0	0	0.00	0.00	100.00%	169	0	9	0	4/1/2013	8.33	Black Network Printer
Room 206 Teachers' Room Up	Konica Minolta BH808	A8KN011008234	9486 1410	2	0	0.00	0.00	100.00%	18,687	0	4,095	0	6/1/2016	5.17	Black Photocopier
Room 210 Maintenance	Konica Minolta BH3300p	A63P011000501	8802 4413	0	0	0.00	0.00	100.00%	75	0	84	0	4/1/2013	8.33	Black Network Printer
Room 218 District SpEd Office	Konica Minolta BH754E	A55V017001529	9357 6347	1	0	5.99	6.71	99.71%	4,776	0	2,209	0	1/1/2013	8.58	Black Photocopier
Room 227 Nurse	Konica Minolta BH3300p	A63P011001221	9342 4734	0	0	0.00	0.00	100.00%	42	0	41	0	4/1/2013	8.33	Black Network Printer
Room 231 Athletics	Konica Minolta BH4000p	A63R011004667	8802 4415	0	0	0.00	0.00	100.00%	209	0	210	0	4/1/2013	8.33	Black Network Printer
Room 255 Library	Konica Minolta BHC558	A79K011016231	9486 1366	1	160,611	2.29	2.98	99.87%	6,257	1,107	1,676	822	2/1/2017	4.50	Color Photocopier
Room 256 Library Office	Konica Minolta BH3300p	A63P011001235	8802 4406	0	0	0.00	0.00	100.00%	34	0	17	0	4/1/2013	8.33	Black Network Printer
Room 305 Math Department	Konica Minolta BH4000p	A63R011004657	8802 4414	0	0	0.00	0.00	100.00%	2,185	0	744	0	4/1/2013	8.33	Black Network Printer
Room 310 Science	Konica Minolta BH4000p	A63R011004658	9357 6135	0	0	0.00	0.00	100.00%	1,848	0	770	0	4/1/2013	8.33	Black Network Printer
Special Ed Office	Konica Minolta BH554E	A61D011001579	9357 5106	2	9,892	2.72	8.72	99.62%	3,008	0	2,014	0	10/1/2013	7.83	Black Photocopier
Franklin Middle School															
Copy Room Down	Konica Minolta BH808	A8KN011007863	9486 1347	0	0	0.00	0.00	100.00%	20,768	0	5,657	0	6/1/2016	5.17	Black Photocopier
IT Annex Room 41	Konica Minolta BHC3350	A4Y4011003102	9357 5078	1	2,797	10.82	12.30	99.47%	605	118	184	15	1/1/2014	7.58	Color Laser MFP
IT Annex Room 42	Konica Minolta BH3300p	A63P011001240	8802 4407	0	0	0.00	0.00	100.00%	160	0	106	0	4/1/2013	8.33	Black Network Printer
Room 11 Food Service Dir.	Konica Minolta BH3300p	A63P011001219	8802 4426	1	31,113	8.20	9.05	99.61%	601	0	272	0	4/1/2013	8.33	Black Network Printer
Room 12 Teachers' Room Up	Konica Minolta BH808	A8KN011007801	9486 1372	1	186,742	0.00	0.00	100.00%	19,530	0	1,801	0	6/1/2016	5.17	Black Photocopier
Room 19	Konica Minolta BH3300p	A63P011001236	8802 4430	0	0	0.00	0.00	100.00%	348	0	5	0	4/1/2013	8.33	Black Network Printer
Room 2 Principal	Konica Minolta BH3300p	A63P011001232	9342 4732	0	0	0.00	0.00	100.00%	60	0	29	0	4/1/2013	8.33	Black Network Printer
Room 23 Upstairs Lab	Konica Minolta BH4000P	A63R011004661	8802 4432	1	18,479	12.12	12.79	99.45%	141	0	548	0	4/1/2013	8.33	Black Network Printer
Room 24 Library	Konica Minolta BHC558	A79K011015739	9486 1367	0	0	0.00	0.00	100.00%	9,486	2,458	3,118	2,548	2/1/2017	4.50	Color Photocopier
Room 26 Library Side Office	Konica Minolta BH3300p	A63P011001113	8802 4428	0	0	0.00	0.00	100.00%	148	0	18	0	4/1/2013	8.33	Black Network Printer
Room 3 Assistant Principal	Konica Minolta BH3300p	A63P011001231	8802 4425	2	561	3.33	9.28	99.60%	90	0	163	0	4/1/2013	8.33	Black Network Printer
Room 33	Konica Minolta BH4000P	A63R011004655	8802 4429	2	149	2.48	16.84	99.27%	1,044	0	24	0	4/1/2013	8.33	Black Network Printer
Room 44	Konica Minolta BH4000P	A63R011004478	8802 4431	0	0	0.00	0.00	100.00%	1,054	0	1,909	0	4/1/2013	8.33	Black Network Printer
Room 5 Main Office	Konica Minolta BH658E	AA6R011001562	9486 1352	2	54,831	5.86	14.27	99.39%	4,173	0	1,973	0	5/1/2017	4.25	Black Photocopier
Room 55 Guidance Lower Level	Konica Minolta BH3300p	A63P011001237	8802 4427	0	0	0.00	0.00	100.00%	113	0	86	0	4/1/2013	8.33	Black Network Printer
Room 57	Konica Minolta BH3300p	A63P011001234	8802 4409	0	0	0.00	0.00	100.00%	308	0	104	0	4/1/2013	8.33	Black Network Printer
Room 58 Special Ed Therapy	Konica Minolta BH454E	A61E011004020	9357 6382	1	70,411	2.65	3.84	99.83%	4,759	0	1,034	0	7/1/2012	9.08	Black Photocopier
Room 62	Konica Minolta BH4000P	A63R011004675	8802 4434	0	0	0.00	0.00	100.00%	1,243	0	600	0	4/1/2013	8.33	Black Network Printer
Room 65 Art	Konica Minolta BH3300p	A63P011001244	8802 4433	0	0	0.00	0.00	100.00%	271	0	103	0	4/1/2013	8.33	Black Network Printer
Room 66 Guidance	Konica Minolta BHC3350	A4Y4011002429	9357 6357	0	0	0.00	0.00	100.00%	469	167	131	17	1/1/2014	7.58	Color Laser MFP
Room 9 Nurse	Konica Minolta BH3300p	A63P011001669	9355 5742	0	0	0.00	0.00	100.00%	137	0	48	0	4/1/2013	8.33	Black Network Printer
Paul Smith School															
Main Office Workroom	Konica Minolta BHC558	A79K011016097	9486 1377	5	14,628	5.03	28.81	98.76%	8,200	4,408	2,162	1,463	2/1/2017	4.50	Color Photocopier
Room 101 Nurse	Konica Minolta BH3301p	A63P015001814	9323 8205	0	0	0.00	0.00	100.00%	125	0	135	0	11/1/2015	5.75	Black Network Printer
Room 105 New Wing	Konica Minolta BH808	A8KN011007839	9483 6999	1	132,579	1.22	2.22	99.90%	14,461	0	9,788	0	6/1/2016	5.17	Black Photocopier
Room 202 Guidance	Konica Minolta BH3301p	A63P015002042	9323 8211	1	1,122	0.46	1.05	99.95%	218	0	229	0	11/1/2015	5.75	Black Network Printer
Room 204 Special Ed	Konica Minolta BH4000P	A63R011004672	8802 4422	0	0	0.00	0.00	100.00%	1,411	0	1,722	0	4/1/2013	8.33	Black Network Printer
Room 219 Hallway	Konica Minolta BHC554E	A5AY011007267	9357 5109	3	51,314	3.92	17.59	99.24%	5,797	1,856	7,919	5,747	8/1/2012	9.00	Color Photocopier
Room 219 Special Ed	Konica Minolta BH3300p	A63P011001223	8802 4421	0	0	0.00	0.00	100.00%	325	0	47	0	4/1/2013	8.33	Black Network Printer
Room 226 Book Room	Konica Minolta BH808	A8KN011008238	9467 2039	3	0	8.82	9.72	99.58%	18,138	0	16,438	0	6/1/2016	5.17	Black Photocopier
Title 1 Alley	Konica Minolta BH3301p	A63P015002030	9467 2002	0	0	0.00	0.00	100.00%	660	0	372	0	11/1/2015	5.75	Black Network Printer

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SAU Office															
Accounting	Konica Minolta BH4000p	A63R011004678	8802 4404	0	0	0.00	0.00	100.00%	649	0	972	0	4/1/2013	8.33	Black Network Printer
Accounting	Konica Minolta BHC458	A79M011027274	9486 1391	0	0	0.00	0.00	100.00%	696	450	1,859	1,083	8/1/2016	5.00	Color Photocopier
Accounts Payable	Konica Minolta BH4000p	A63R011004680	8802 4003	0	0	0.00	0.00	100.00%	788	0	842	0	4/1/2013	8.33	Black Network Printer
Main Office	Konica Minolta BH808	A8KN011007774	9486 1378	0	0	0.00	0.00	100.00%	8,604	0	3,475	0	6/1/2016	5.17	Black p
Main Office	Konica Minolta BHC3350	A4Y4011002616	9357 5075	3	3,447	8.21	27.01	98.84%	3,274	393	983	268	1/1/2014	7.58	Color Laser MFP
Business Administrator	Konica Minolta BH3300p	A63P011001650	9355 5738	0	0	0.00	0.00	100.00%	68	0	23	0	4/1/2013	8.33	Black Network Printer
Superintendent	Konica Minolta BH3300p	A63P011001376		0	0	0.00	0.00	100.00%	132	0	0	0	4/1/2013	8.33	Black Network Printer
TOTALS & AVERAGES				40	44,894	5.08	208.77	99.84%	3,296	218	1,523	228		7.36	

Equipment with 5 or more calls for the reporting period July 1, 2020 to June 30, 2021										
Current Equipment	Location	Serial Number	# Service Calls	Current Total Meter	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Uptime%	Avg Monthly Volume Total	Model Type	Reasons for service calls
Main Office Workroom	Konica Minolta BHC558	A79K011016097	5	313,643	14,628	5.03	98.76%	3,625	Color Photocopier	Of the 5 calls, 4 were within a 4-week period but all for different reasons. Two calls were for paper feed failure, which required cleaning/correction; 1 call was for jamming where a roller was replaced; 1 call was for the fax not working, requiring additional training, and 1 call was for an error code in the Image Reading Unit that required a reset.