

**North Country Council - KMBS
FLEET REPORT FY21**



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

There was one service call on your copier during the fiscal year. Uptime shows to be 99.75%. While your total hours down was 5.9 hours, 5.6 of those hours were response time, which is much higher than SPC's bid specs requiring vendors to arrive within an average of four hours for service calls.

Your last upgrade was 2/4/2020. All machines are under a five-year+ warranty and service contract that expires on 6/30/2025. The model copier under contract with SPC was introduced 4.75 years ago. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer. Your copier seems to be running well and should last a long time.

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
North Country Council	Konica Minolta BHC558	A79K011027577	9502 9575	1	17,449	5.60	5.90	99.75%	2,523	2,405	568	529	2/1/2017	4.75	Color Photocopier