

**North Country Council - KMBS
Fleet Report FY21**



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Your copier seems to be running well, though average response time was 5.6 hours, which is much higher than the average of four hours specified in the bid specs. We will address this with the vendor.

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
Main Office	Konica Minolta BHC558	A79K011027577	9502 9575	1	17,449	5.60	5.90	99.75%	30,276	28,854	6,811	6,352	2/1/2017	4.67	Color Photocopier