

**LINCOLNVILLE CENTRAL SCHOOL - KMBS
FLEET REPORT FY21**



SPC SUMMARY

This annual fleet report is a service SPC offers in order to stay ahead of problem or aging units under contract. It is designed to highlight areas of concern as well as determine how well your vendor is managing your fleet.

Out of 9 units under contract with KMBS, there were 7 service calls on 2 copiers and 1 printers during the fiscal year. Uptime for your fleet was 99.87%, which is excellent for the number of service calls made. SPC's bid specs require vendor to arrive within an average of four hours for service calls. However, each vendor calculates these figures differently. KMBS notes their average response time from call to arrival as 6.6 hours, which is high and will be addressed with the vendor. Sometimes a service call takes longer if the call falls just before a weekend, holiday, or school vacation or is not considered a high priority call (i.e., preventative maintenance).

Your last upgrade was 8/1/2019. All machines are under a five-year+ warranty and service contract that expires on 6/30/2025. However, the average model in your fleet was introduced 4.65 years ago. Two units are about 8-1/2 years from date of intro. We monitor this detail because as models get more than 10 years out from date of introduction parts become harder to locate and repair times may be longer.

Location	Make/Model	Serial Number	Vendor ID	# Service Calls	Avg Copies between all Service Calls (incl PM)	Avg Response Time	Total Hrs Down	Uptime%	Projected Monthly Volume Black	Projected Monthly Volume Color	Actual Monthly Volume Black	Actual Monthly Volume Color	Model Intro Date	Model Age (years)	Model Type
5th Grade Room B2	Konica Minolta BH3602P	AAFK011000931	8802 1933	0	0	0.00	0.00	100.00%	343	0	436	0	8/1/2018	3.00	Black Network Printer
Guidance Office	Konica Minolta BH3602P	AAFK011000951	8802 1937	0	0	0.00	0.00	100.00%	83	0	107	0	8/1/2018	3.00	Black Network Printer
Kitchen	Konica Minolta BH3602P	AAFK011000935	8802 1938	1	2,189	0.00	0.00	100.00%	83	0	103	0	8/1/2018	3.00	Black Network Printer
Library	Konica Minolta BH3602P	AAFK011000949	8802 1935	0	0	0.00	0.00	100.00%	452	0	293	0	8/1/2018	3.00	Black Network Printer
Room 103 Main Office	Konica Minolta BH4422	AAFM011001231	8802 1936	0	0	0.00	0.00	100.00%	1,418	0	1,249	0	8/1/2018	3.00	Black Laser MFP
Special Education	Konica Minolta BH4700P	AAFH011007634	8802 1934	0	0	0.00	0.00	100.00%	2,062	0	1,311	0	4/1/2013	8.33	Black Network Printer
Work Room Downstairs	Konica Minolta BHC458	A79M011044939	9502 7726	2	91,269	7.20	11.42	99.51%	7,610	1,570	7,205	1,815	8/1/2016	5.00	Color Photocopier
Work Room Upstairs	Konica Minolta BH4700P	AAFH011007639	8802 1932	0	0	0.00	0.00	100.00%	848	0	548	0	4/1/2013	8.33	Black Network Printer
Work Room Upstairs	Konica Minolta BH808	A8KN011011402	9494 4499	4	125,611	6.00	16.67	99.28%	17,635	0	12,596	0	6/1/2016	5.17	Black Photocopier
TOTALS AND AVERAGES				7	73,023	6.60	28.09	99.87%	3,393	174	2,650	202		4.65	